



PATRON INFORMATION

REGARDING COVID-19

Under the current MDHHS *Gathering and Face Mask Order*, we will open with greatly reduced seating capacity.

The health and safety of our audiences and artists are of the utmost importance to us. Our Reopening Plan follows the guidance of State of Michigan officials, MIOSHA, OSHA, MDHHS and the CDC for workplace and performance venue safety.



MASKS ARE REQUIRED - EVEN IF YOU HAVE BEEN VACCINATED

HERE'S WHAT WE'RE DOING FOR YOUR SAFETY
CLEANING AND SANITIZING
PROTOCOL HAVE BEEN ENHANCED

Prior to each performance the entire facility will be cleaned with an electro-static sprayer that applies a CDC-approved disinfectant that will kill COVID-19.

AIR QUALITY HAS BEEN UPGRADED

A new air purification system has been installed in The Whiting Auditorium with state-of-the-art virus-killing technology.

ADDITIONAL CLEANING

will be done during shows on frequently touched surfaces throughout the venue and restroom facilities.

TOUCHLESS TICKET SCANNING

Please have your ticket ready for scanning and refrain from handing it to the usher.

HAND SANITIZER STATIONS

These will be available in multiple locations.

SEATING HAS BEEN RECONFIGURED

Seating has been configured to ensure physical distance. Groups may be separated and seated in pairs or as singles to ensure the greatest availability of seats at a safe distance for all patrons.

HOW YOU CAN HELP

ASSESS YOUR HEALTH

Patrons are asked to stay home if they are exhibiting any signs of illness prior to arriving for a performance. If you are unable to attend due to illness, call The Ticket Center at 810.237.7333. You will be able to exchange your ticket for a later date or receive an account credit or refund.

TEMPERATURE CHECKS

and health self-assessment may be required when you arrive. Patrons with a temperature over 100 degrees will not be permitted to enter the building.

CHECK OUR WEBSITE BEFORE YOUR ARRIVAL

Important details about entering the venue will be available prior to each performance. The most up-to-date information that pertains to the MDHHS orders and the most recent public health guidance will be posted at [theFSO.org/covid-updates](https://www.fso.org/covid-updates)

For assistance, please contact the Ticket Center at 810.237.7333 or tickets@thewhiting.com. We look forward to welcoming you back to The Whiting Auditorium for a safe and exciting classical music experience!